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## Film star super stars!!!!



Check out our website at  
[www.newfoundations.co.uk](http://www.newfoundations.co.uk)

Gemma and Kerry who live at Greaves Meadow in Preston took a day out of their busy schedules to do some filming for new foundations.

They both did a fantastic job, working in front of the cameras.

They were both interviewed on subjects like;  
How long they have lived at their home  
What they think of their home  
What are their hobbies and interests  
What work they do  
What holidays they have been on.  
I asked them what they thought of the day, Gemma said "it was a really fun day"  
Kerry said she "would love to do it again"

They were both so good at being filmed, you would think they had done it for years!!!!

Why not visit our website and take a look at how they got on!!



## Kitty Westbourne!!!



Please join me in welcoming Emma, Joanne, Lianne and Rebecca to their new home, on Westbourne Rd in Chorley.

The girls moved into their house in December, I went around to see how they had settled in, and also to look at their new pet!!!

Kitty Westbourne is a 9 week old kitten who I fell in love with as soon as I saw her.

She is very playful and happy to greet anybody who visits the house  
The girls told me they have a lead for her, and as soon as she has had her jabs she will be out and about on the streets of Chorley!!!

# Editors News



Hi all, and welcome to the second edition of our quarterly newsletter!!

I am now 3 months into my post as Housing Manager, and am really enjoying the role.

I would like to thank you all for making me feel welcome, and have enjoyed visiting properties and meeting you all, special mention to Alan at 3 Royal Croft for my chocolates and wine( I was told they

were your idea) they went down a treat over Christmas!!!

My apologies to the houses I haven't got to yet, I promise I will get to you soon.

You can now view our News letters on our blog, which is on the new foundations website.

Just want to say a quick thank you to everyone who has contributed to this newslet-

ter, if you have any ideas and would like to contribute, contact me on any method as shown on back page.

See you all soon

John.....



*“There will be a prize for our competition winners which will be announced in the next newsletter”*

## Birthday Card Competition!!

New Foundations likes to Celebrate happy occasions, and part of that is sending out birthday cards to all our tenants.

We would like you to design this years cards!!!!!!

What we are looking for is a card for ladies and a card for gents.

Your job is to design either card and send it to us at the address on the back page.

We will select 2 winners (one for the ladies and one for the gents)

Then the design of these cards will be used throughout the year for all our tenants to help celebrate their birthdays!!!

There will be a prize for our

competition winners, which will be announced in the next newsletter.

Ideas to think about

- What colours you could use
- What message you want to put on the front
- Are you going to have a picture on the front i.e. cars for gents and flowers etc for ladies
- What message are you going to put on the inside, are you brave enough to attempt a poem!!!

**Good Luck  
And may the  
best person  
win!!!!!!**



# Repairs - How are we doing?

At New Foundations we do our best to fix your house as soon as we know that there is a problem.

New Foundations has posted out a Maintenance log book to all our properties and we would like the service providers to complete this log, every time they call us with an issue. That way both the house and the office have a record of the repair to help communication.

To keep you all informed on how well we are performing we will issue our repairs tracker, in every newsletter .



Day to day completion rates

Month	Day to day Repairs	Completed Same day	Completed 2-3 days	Completed 4-7 days	Completed over a week	Still open	total
Jan 2010	38	26	5	2	3	2	38
Feb 2010							

**“84% of our day to day repairs in January were completed within a week”**

Long term completion rates

Month	Long term Repairs	Completed same day	Completed 2-3 days	Completed 4-7 days	Completed over a week	Still open	total
Jan 2010	13	0	1	0	8	4	13
Feb 2010							

68% of our day to day repairs in January were completed on the same day.

84% of our day to day repairs in January were completed within a week.





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**We would love to hear from our tenants, their families or carers with what's on your mind!!!! Whether it be something about us or something you have been up to lately that you would like to share with everyone else!!**

**If you would like to let us know something please do by mail/email or telephone, details on the left.**

**If you need this newsletter in another format, like large print or Braille, or want additional copies, please let me know.**



## Day out in Liverpool, The 'Yellow duckmarine'!!!!

**A unique 1 hour amphibious city sightseeing tour of Liverpool's historic waterfront, city & docks.**

The historic City of Liverpool, with its Waterfront built around the most famous docklands in the world, is steeped in maritime tradition.

You have to see it all, and the only way is to ride The **YellowDuckmarine!** The fun begins the second you board your Duck—an authentic world war 2 landing vehicle at the Albert dock, where else?

Your hour long trip begins on the road, taking in the historic Waterfront, touring the famous sights of



**The Yellow 'Duckmarine' on land!!**

the City, then making a dramatic 'SPLASHDOWN' in the salt house dock. It's the start of an amazing dockland adventure, ending at the Albert dock. It's a trip you will never forget!

Tours depart all year round from 10.30am or 11am. During very quiet times they run every 75 minutes and during busy times every 15 to 30 minutes.

**You can ring to book or make further enquiries on 0151 708 7799**  
Email [enquiries@theyellowduckmarine.co.uk](mailto:enquiries@theyellowduckmarine.co.uk)

### Ticket prices

Ticket type	off peak	Peak
Adults	£9.95	£11.95
Children	£7.95	£9.95
Concessions	£8.95	£10.95

If you know of any great days out near you please let us know at the address at the top of the page.