



new foundations
housing association



Tenant survey results 2014

This booklet contains the results of our 2013 annual tenant survey. We had a great response with 68% of the surveys returned!

Thank you all so much, your feedback is very important to us, it helps us to understand how you are feeling about the service we provide to you.

If you have any questions about this booklet please contact me by the usual methods

John Spencer

Housing Manager

New Foundations Housing Association

238 Burnley Rd East

Rosendale

Lancashire

BB4 9DQ

01706 835333

john@newfoundations.co.uk



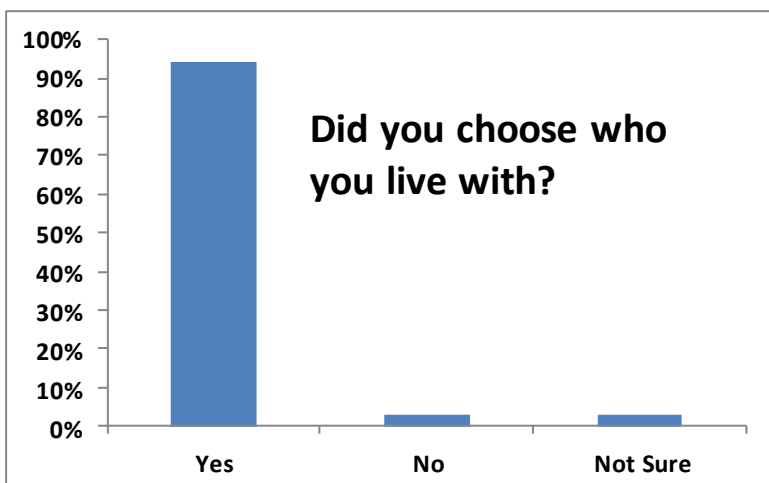
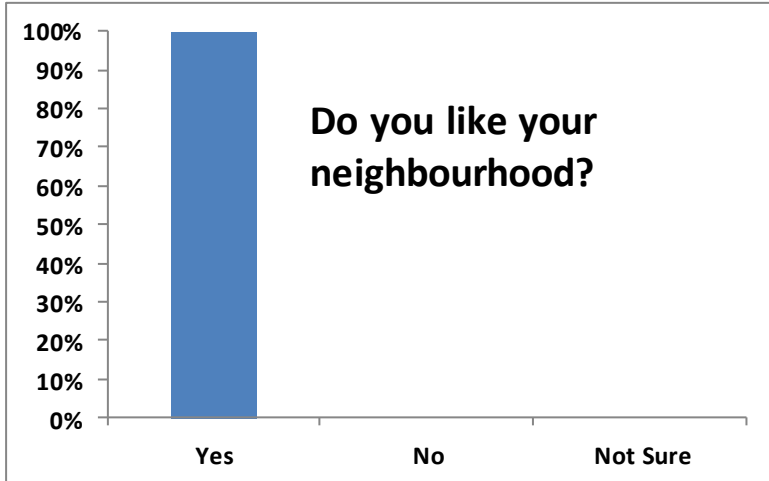
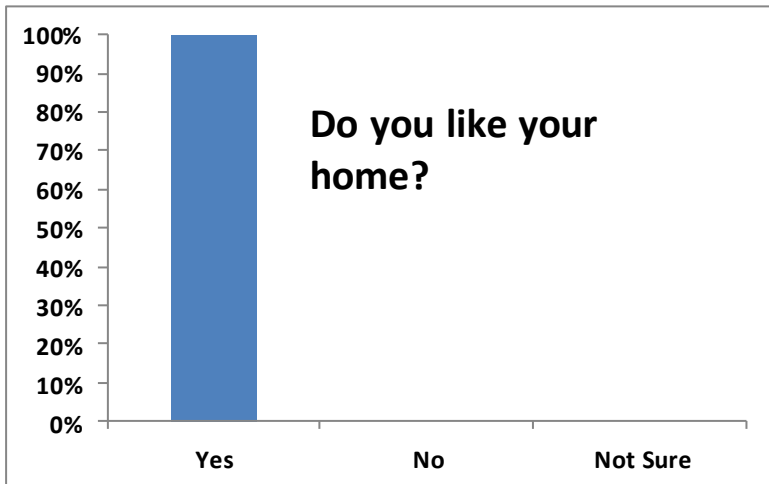
Tenant Survey Results

2014

These results are based on the 68% of surveys returned

Section 1

Your home



Tenant Survey Results

2014

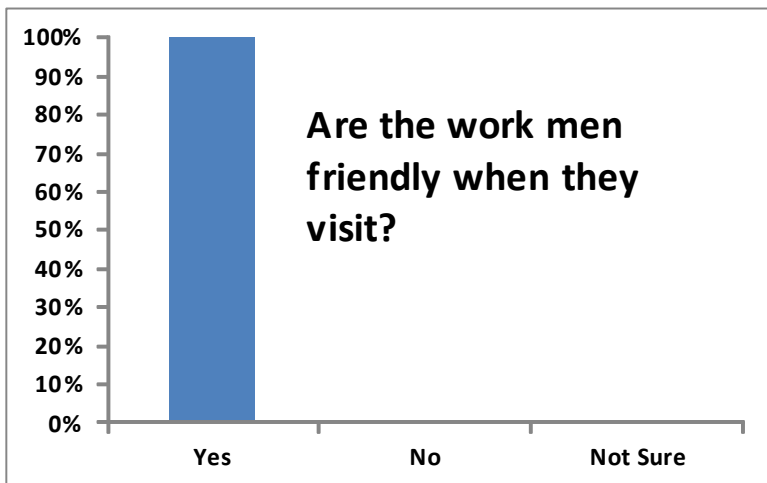
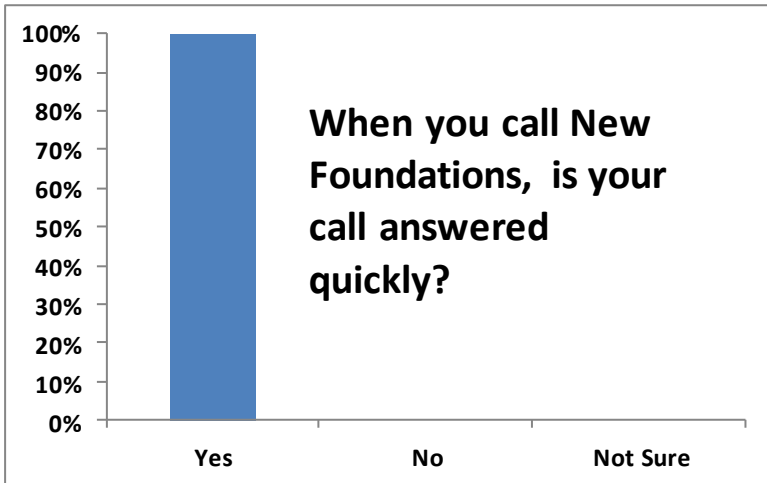
These results are based on the 68% of surveys returned

Section 2

Repairs & Maintenance

new foundations

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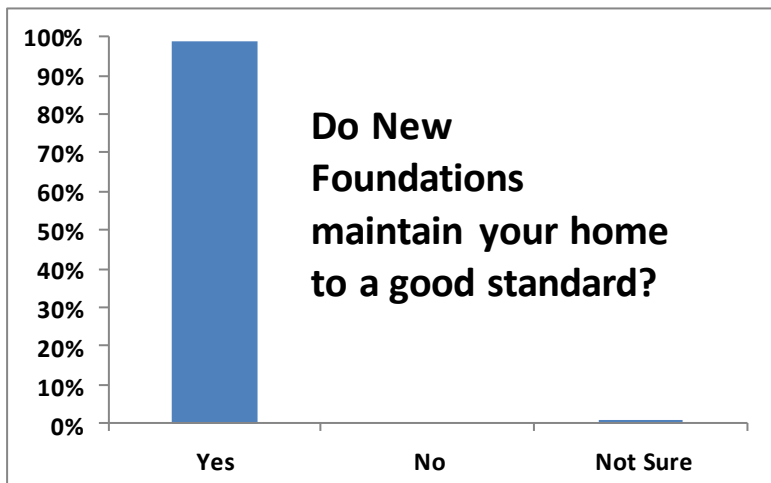
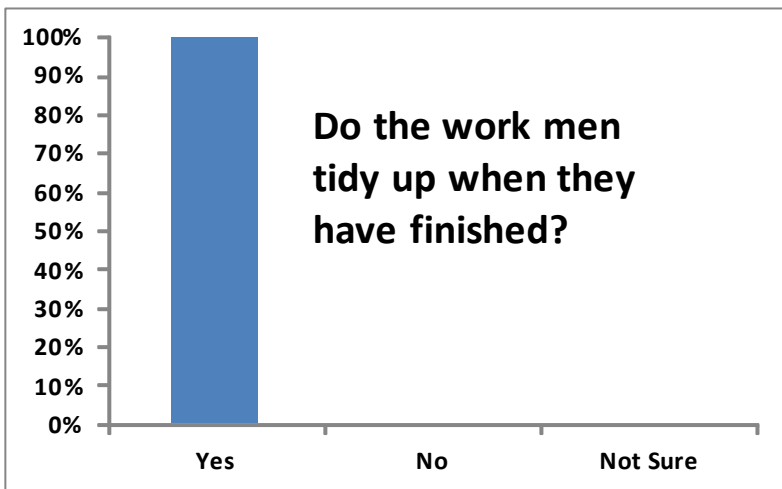
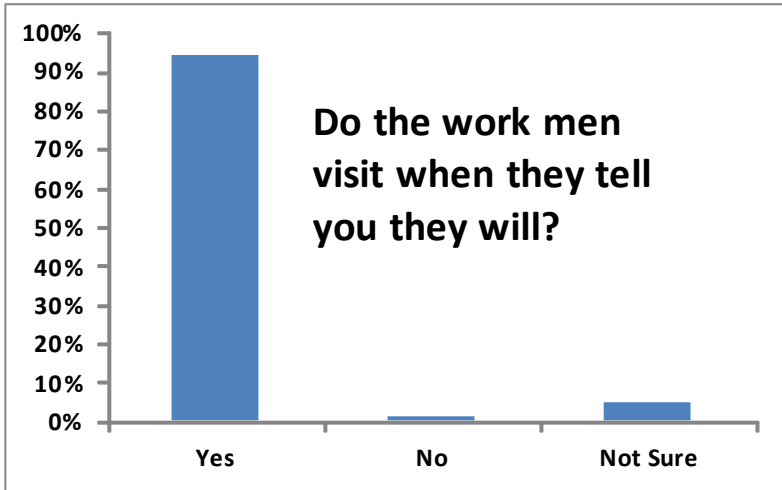
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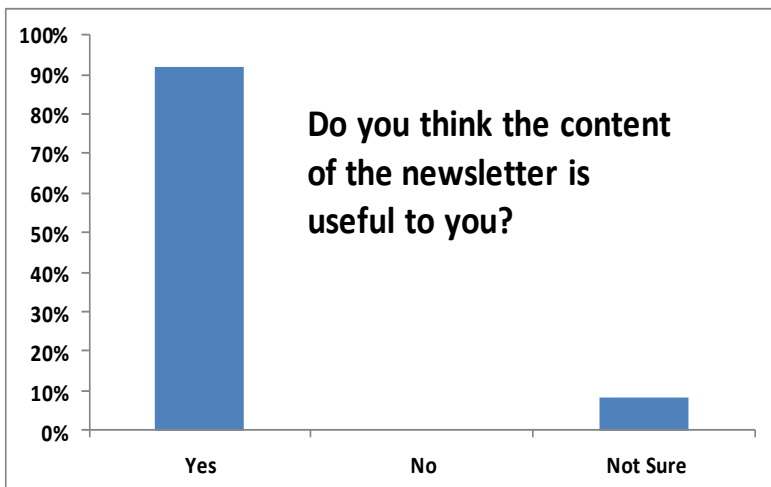
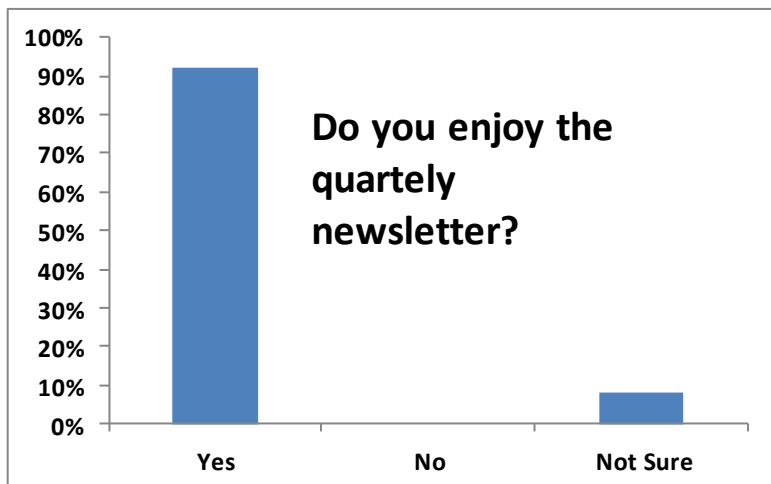
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Section 3

Tenant involvement, consultation & empowerment



Comments & Ideas

- Some of you have told us that you would like to appear in future editions of our newsletter **SHOUT!**
- You told us you would like more content in the future editions of **SHOUT!**
- You told us you like the colouring in section and would like more puzzles & games