



Spring Newsletter 2024



New Foundations
Housing Association

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Supported Holidays by Your Direction

Your Direction Ltd specialises in assisting adults with support needs to get the most out of their holiday experience. They support and encourage in all aspects of the holidaymaker's personal requirements, enabling individuals to challenge, experience, enjoy and participate.

Their team has experience in championing independent living, personal care and supported holidays. They have fully trained support workers and care assistants with some members having over 35 years plus experience in the care environment.

They offer all holidaymakers their ideal holiday. They have something for everyone, from themed breaks, fun and challenges in the great outdoors, UK city breaks or seaside, European and sun, Cruises, Christmas markets, hobby and touring holidays, to name a few.

They offer individuals and groups the opportunity to choose a holiday from one of their excellent brochure holidays, or source your own holiday, and they provide trained, professional, experienced staff. All their holidays cater for personal support requirements.



For more information and to see what's on:

Call: 0151 203 5758

Email: enquiries@yourdirection.co.uk

Website: www.yourdirection.co.uk

Planting in Spring

Struggling for ideas on what to plant this spring to create your perfect Garden ?

Below are just a few ideas of what to plant.

Snow Drops



Daffodils



Tulips



Forget-Me-nots



Crocus



Wallflowers



Activity:

How many different plants can you spot on a spring walk near you ?

How about some vegetables ?

Tomatoes



Peas



Lettuce



Onions



Asparagus



Peppers



If you plant any of these make sure you send us a picture !



Meet the Team Repairs and Maintenance Manager



New Foundations are really pleased to announce the launch of our new in-house maintenance team, who are responsible for looking after your homes.



Meet Ian, New Foundations Maintenance Manager. Ian is responsible for the repairs and maintenance of all our properties in Lancashire, Greater Manchester and Merseyside, you may also spot in in other areas so keep a look out!



If you have any repairs request, you can always call us on 01706 835333 or visit the website at www.newfoundations.co.uk and click the “order a repair button”

Learning Disabilities today – Government announces 10,000 new SEND schools places

The Department for Education has announced 10,000 new places for children with special education needs and disability (SEND) to support children and young people at schools close to their homes and families.

The £740 million investment will deliver adaptations, expand specialist units in mainstream schools, and create new places in special schools.

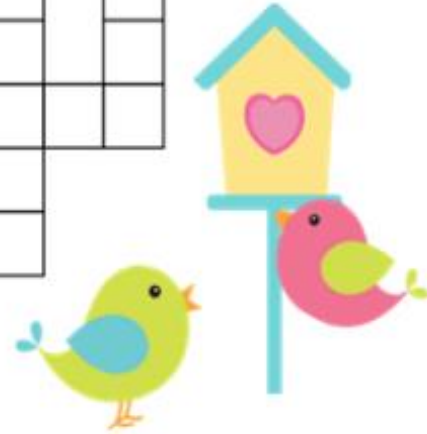
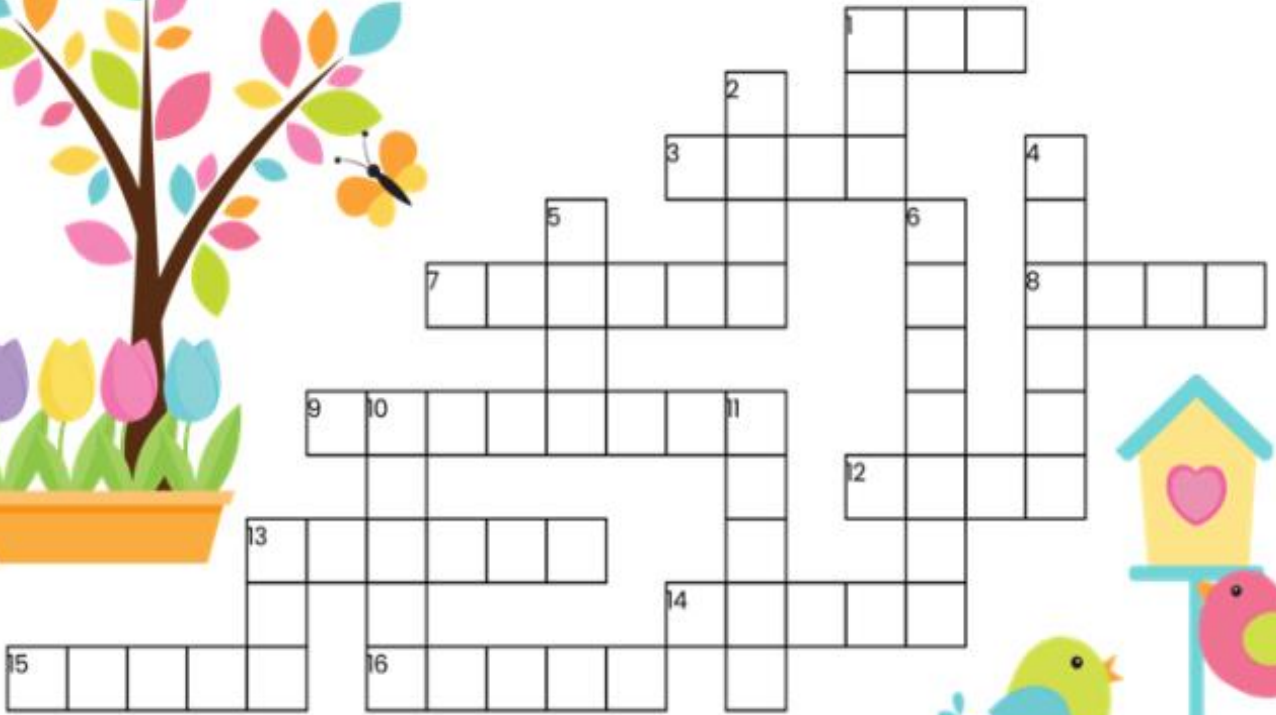
New data shows a gap of 8,000 places in state secondary special schools and that fewer than one in 10 mainstream schools have SEN units or resourced provision, which are specialist facilities that provide more intensive support for pupils with SEND.

In addition, between 2010 and 2024, the number of children with education health and care plans (EHCPs) or their previous equivalents being educated in independent special schools increased from 7,000 to 26,000.

Bridget Phillipson, Education Secretary, said “This investment is a big step towards delivering not only enough school places, but the right school places, supporting all children and particularly those with SEND, and plugging the significant gaps in provision we inherited.”



Spring Crossword



ACROSS

1. Fifth month
3. Planted in spring
7. Baby birds
8. Water droplets
9. Protects against rain
12. Home for chicks
13. Season after winter
14. Winged, egg layers
15. Blend of blue and yellow
16. Emerge from egg

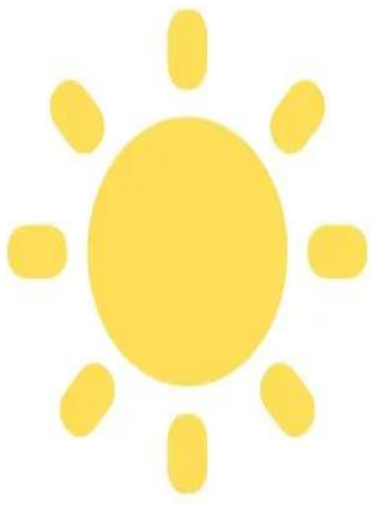


DOWN

1. Wet dirt
2. Pollinating insects
4. Seed showing root
5. Flown in wind
6. Blossoms
10. Third month
11. Fourth month
13. Shines during the day



1. (Across) May 1. (Down) Mud 2. Bees 3. Seed 4. Sprout 5. Kite 6. Flowers 7. Chicks 8. Rain 9. Umbrella 10. March 11. April 12. Nest 13. (Across) Spring 14. Birds 15. Green 16. Hatch



SPRING



WORD SEARCH

A F L Y D N I W S B B R W Q M
 R X S F C O V O L U L J W U S
 E T I K D J S U O T N O K F E
 Q N E D R A G K B T E X O I E
 I P F N H P S L V E X E Z M D
 D C C U I H M Q O R J P U F S
 Y E U X K H T P S F E S L L X
 E J S U G U S P V L O O M A V
 B R E V C L N N S Y W C H I W
 O A W Y A M P J U E T P T E Y
 G I T L I R P A R S Z Y P E N
 G N I R P S M S E E T R K R N
 E C Z M R A W N E B E F A X U
 V T T P N O B X H J H G U M B



APRIL
 BLOOM
 BUNNY
 BUTTERFLY
 FLOWERS

GARDEN
 KITE
 MAY
 NEST
 RAIN

SEEDS
 SPRING
 SUNSHINE
 WARM
 WINDY



New Complaints policy

The Social Housing (Regulation) Act 2023 empowered the Housing Ombudsman to issue a code of practice about the procedures members of the scheme should have in place for considering complaints.

A complaint is defined as – ‘An expression of dissatisfaction, however made, about the standard of service, actions or lack of action by the landlord, its own staff, or those acting on its behalf, affecting a resident or group of residents’

Stage 1 – This is the first stage of the complaint process, landlords have 5 days to log and acknowledge the complaint, Landlords must issue a full response to stage 1 complaints within 10 working days of the complaint being acknowledged. If all or part of the complaint is not resolved in stage 1, New Foundations will progress the complaint to stage 2.

Stage 2 – This is the landlord's second and final response. Requests for stage 2 must be acknowledged, defined and logged at stage 2 of the complaints procedure within five working days of the escalation request being received. The person considering the complaint at stage 2 must not be the same person that considered the complaint at stage 1. Landlords must issue a final response to stage 2 within 20 working days of the complaint being acknowledged.

As this is the final response from the landlord, if it is not resolved at stage 2 the complaint can be taken to the housing ombudsman. Details should be provided at the time by the landlord.

To find more information about the policy, visit New Foundations website –

www.newfoundations.co.uk



Learning Disabilities Today - Charity launches new skills academy for adults with a learning disability

Guideposts Trust has launched a new skills academy with nationally approved Life Skills qualifications aimed specifically at adults with learning disabilities.

Courses are to GCSE-level and accredited by ASDAN, an education charity that promotes personal, social, and employability skills among learners of all ages, empowering them to lead more independent and fulfilling lives.

The first cohort of students recently graduated from a cookery skills course, which was designed to equip participants with valuable skills in meal preparation, budgeting, shopping, and healthy eating. The course covers both basic and advanced cooking techniques, focusing on hands-on learning experiences that helps with personal growth. Participants learn how to comprehend recipes, measure ingredients, and cook healthy meals from scratch while also developing critical life skills such as time management and problem-solving

Many of the participants started struggling to cook a jacket potato and graduated being able to cook a healthy vegetable Rogan Josh curry made from scratch, not a cook-in sauce in sight.

This initiative aims to create opportunities for individuals with disabilities to acquire essential life skills while enhancing their confidence and independence.



Specialist Contents Insurance

It can sometimes be hard to get contents insurance cover in supported living as we are so unique. My home contents insurance understand this and have made it simple.



On their website you can see they say – ‘ We've made getting a quote for your home contents insurance even easier. You can now get cover for your household goods and contents online (Direct Debit only) or over the phone. All social housing residents are eligible for cover and we don't require specific types of lock to get cover. As long as your external doors can lock, we can keep you covered’

The National Housing Federation has teamed up with Thistle Tenant Risks, who provide the My Home Contents Insurance. The My Home Contents Insurance Scheme is a specialist insurance scheme provided by Thistle Tenant Risks, The policy covers the contents and personal belongings for tenants in social housing against loss or damage from specific events (for example, fire, theft or escape of water).

The My Home Scheme covers most household goods and contents in your home, including furniture, TVs, clothing, carpets, electrical items, and general household goods. It does not cover items used or held for business or professional purposes.



To read more, visit their website - <https://www.thistlemyhome.co.uk/>

Find and circle 10 differences.



Spring Crafts

Clay Pot Animals

What you will need:



- Scissors
- Marker
- Glue
- Clay Pots
- Paint
- Paint Brush
- Card
- Template (link Below)

Instructions:

Step 1: Find what you need

Gather your supplies and materials.

Step 2: Paint the flower pot

Decide which farm animal you'd like to make and paint a clay pot the base colour. (e.g. pink for a pig, yellow for a chick)

Step 3: Cut out the template pieces

While the paint is drying, print the template link – <https://onelittleproject.com/wp-content/uploads/2024/03/Clay-Pot-Animals-Templates.pdf>

Cut out the template pieces for your animal.

Spring Crafts

Step 4: Trace the templates on to the card and cut them out

Step 5: Stick your card pieces onto your painted clay pot



Step 6: Add the little details like eyes and nostrils with your marker

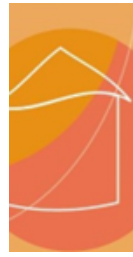


Enjoy your clay pot animal !

why not hiding your eggs in one ?



New Foundations Housing Association



New Foundations love hearing from you all, if you've been up to anything interesting lately and want to be featured in our next newsletter we'd love to hear from you !
If you would like to get in touch for this or any other reason please don't hesitate, you can contact us by phone, email or post.

Call:
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Answers

A F L Y D N T W S B B R W Q M
R X S F C O V O L J L J W U S
E T I K D J S U O T N Q K F E
Q N E D R A G K B T E X O I E
I P F N H P S L V E X E Z M D
D C C U I H M Q O R J P U F S
Y E U X K N T P S F E S L L X
E J S U G U S P V L O O M A V
B R E V C L N N S Y W C H I W
O A W Y A M P J U E T P T E Y
G I T L I R P A R S Z Y P E N
G N I R P S M S E E T R K R N
E C Z M R A W N E B E F A X U
V T T P N O B X H J H G U M B

